JOB ROLE: Development Project Manager / Scrum Master

Key Deliverables

We have an exciting opportunity for a Development Project Manager / Scrum Master to join our expanding Systems Development team. You'll lead and manage the delivery of multiple complex software development projects in a timely, controlled and predictable manner.

In a high profile role you'll be responsible for managing the end-to-end delivery of complex system solutions, through delivering primarily agile projects. You'll use your strong interpersonal skills to identify and engage with project stakeholders and then manage all ongoing communications to ensure all are kept informed at an appropriate level.

However this role is not solely focused on project delivery. As the Scrum Master you'll be the driving force for ensuring scrum is understood and enacted. Working in close collaboration with the Development Team Leader, who has responsibility for ownership of the developer resource, you'll be responsible for coaching the development team to self-organise and create high-value products, and remove impediments to the Development Teams’ progress.

This role is a senior, highly skilled and experienced member of the department and, as such, you'll be expected to take on additional responsibilities beyond the scope of their immediate job. These will be agreed on an individual basis.

Key Responsibilities

- Managing the end-to-end delivery of complex system solutions, establishing and controlling project constraints and scope
- Managing relationships and communication with all project stakeholders
- Agreeing approach to delivery within the delivery project team
- Leading and coaching the project team as appropriate and according to the needs of the individual project
- Ensure that the scrum team adheres to scrum theory, practices and rules, and work as a servant leader within the project team.
- Providing clear ownership for and visibility of the resolution of all project risks and issues
- Lead improvements to the efficiency and effectiveness of the project delivery service and contribute to the identification of areas of improvement.
- Ensuring the decisions made on project approach are documented and comply with our ISO 9001 and ISO27001 requirements
- Providing regular, constructive feedback to project team members and their line managers
- Providing progress updates into the department programme
• Supporting overall management of the department programme
• Develop and maintain effective and proactive relationships with all customers including suppliers and third parties
• Support the Service Owner(s) for Project Delivery in maintaining and developing processes, standards, tools and reporting and their documentation and proactively reviewing the service provided to end-users and customers

Candidate Profile

• Experienced in the delivery of projects in an agile environment
• Experienced (preferably certified) Scrum Master, with experience of other project frameworks such as RUP/ OUP, DSDM, Lean, Kanban
• Enthusiastic, driven, self-motivated with a focus on customer service
• Able to work independently, excellent personal organisation and able to demonstrate consistently balanced good judgement and logical thought prioritisation
• Very strong interpersonal skills including facilitation and coaching and able to lead and influence others
• Committed to the development of all team members and continuous development of capability within the department
• A real interest in problem solving and focused on results
• Experience in the use of tools and techniques to facilitate effective project delivery
• Exposure to or awareness of all phases of software development projects including analysis, systems design, development and testing approaches
• Experience in technologies and policies relevant to the ISP and Telecoms sector