Product Guide

Managed Cloud Servers

A Managed Cloud Server from Zen Internet aligns itself quickly to your fluctuating hosting requirements; meaning you get a service which is available more, but costs less.

Scalable

Built around your specific requirements, a Managed Cloud server from Zen Internet delivers the right amount of computing resources for your hosted applications and services. This means that you are better able to align what you pay for with what you need. Resources can be added or removed on request; so if you are planning a particular activity which will require more hosting resources then let us know and we can make these additional resources available to you quickly.

Reliable

The Hosting environment is self-aware and self-healing. If a host server fails — or needs to go into maintenance mode — then we can automatically shift the hosted Cloud servers to available resources located elsewhere in the resource pool. By protecting against physical host server failure we are able to offer a minimum 99.99% availability SLA.

Recoverable

As well as ensuring that your Cloud server is available, we also ensure that your server's data is fully recoverable too. Your data will be backed up on a daily basis and retained for a period of 14 days. In the unlikely event that your server needs rebuilding then we can do so quickly and comprehensively.

Fully Managed

Our Cloud servers come with a complete management wrap which goes beyond simply provisioning and resource scaling. We also look after the operating systems; ensuring they are hardened, patched, updated and secured.

Flexibility & Choice

A Managed Cloud Server from Zen Internet delivers an unprecedented level of flexibility and choice. We offer scalable options for Internet bandwidth, server memory, CPU, and data storage; which means that we can build a Cloud server which is tuned perfectly for your hosted applications. We also offer flexibility and choice at the operating system level too; with options for both Windows and Linux platforms.



mware[®]





Cloud computing will be one of a number of technologies to transform the business IT landscape over the coming years, it has been predicted. According to research consultancy Gartner, hosted services will link up with social computing, contextaware computing and pattern-based strategies to add value to UK businesses

Gartner

That's Zen thinking

About Zen

Our Hosting Portfolio also includes:

Colocation

If you own and want to maintain your own network and server equipment, but haven't got a secure, temperature-controlled environment in which to store it, then our Colocation packages are the ideal solution. Your equipment is hosted in a secure, purpose-built data centre environment, and is covered by an extensive service level agreement.

"Overall I am incredibly pleased with the move to Zen and I feel that as we centralise our environment into Colocation within Zen the benefits of working with Zen will continue."

Stuart Morgan, IT Director, Explore Learning

Dedicated Servers

We'll provide you with enterprise class server hardware, hosted in a purpose-built data centre and provide you with full remote access.

"Zen's Dedicated Server solution is exactly what we were looking for in order to offer a hosted email service for our customers. Since the Dedicated Server was installed, I no longer have the hassles associated with hosting the server on my premises, and customers have noticed an increase in the speed of their email system. However, the biggest benefit for us comes from the peace of mind we get from Zen's reputation for reliability."

Andy Collins, Vostech

Managed Hosting

Managed Hosting is designed for businesses that recognise the need to provide a reliable performance-centric infrastructure for their business critical hosted services; but lack the desire, time or resources to put such a solution in place.

"Zen recommended and delivered a hosting solution that met our technical and commercial requirements for now and the immediate future. Their support team have also proved to be a valuable resource in helping us migrate to the new platform."

Nobin Rashid, Hallmark

For more information about our products and services, please refer to the following literature:

- Portfolio Overview brochure
- Hosting Solutions brochure
- Colocation product guide
- Dedicated Servers product guide
- Managed Hosting product guide

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Zen Internet

Zen Internet, an independent Internet Service Provider (ISP), has been delivering services to business and residential users in the UK since 1995

Led by founder and Managing
Director Richard Tang, Zen's mission is
to provide the best ISP service in the
UK and is committed to investing in
the latest technologies and providing
high levels of service, support and
reliability.

Our Portfolio includes:

- Broadband
- Leased Lines & Ethernet
- IP VPN
- Voice
- Managed Firewalls
- Domain Names
- · Web Hosting
- Managed Cloud Hosting
- Managed Hosting
- Dedicated Servers
- Colocation
- Data Backup





