

Business Line Rental and Business Line Rental Plus

Business Line Rental and Business Line Rental Plus from Zen Internet is our own phone line service for businesses.

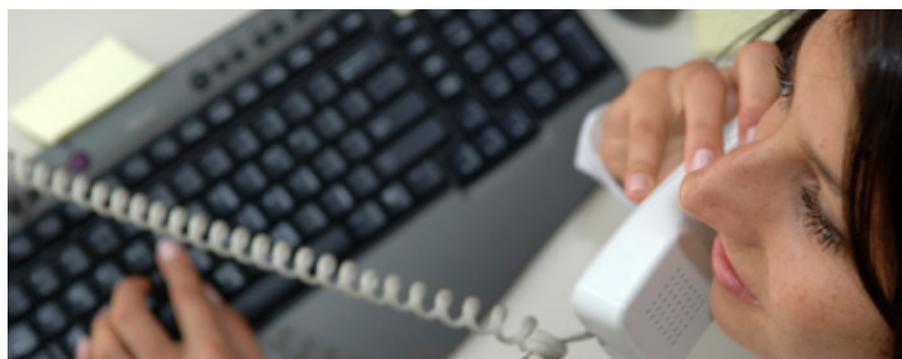
Zen Internet has its own innovative phone line services for business customers, [Business Line Rental](#) and Business Line Rental Plus. These services provide affordable telephony services with the same level of expert support that customers expect from one of the UK's leading and award-winning Internet Service Providers, all on a **one month contract**.

Our Business Line Rental package allows customers to make calls to 01, 02 and 03 numbers for as little as 0.85p per minute. By selecting our Business Line Rental Plus calls package, customers receive 5000 inclusive minutes to 01, 02, 03, 0845 and 0870 numbers at any time of the day. All calls to Zen Internet are free of charge, meaning we will not charge you for ringing us.

Zen do not have a minimum call, set up or call connection fee for any calls to UK landline, mobile or international telephone numbers - Zen Internet believes customers should only be charged for the time they are talking and not for the time they are not.

Zen Internet is proud to be considered as a one-stop shop for both broadband and telephony services, both of which are on a one month contract and are supported by our award-winning customer service and technical support.

It takes 10 working days to switch your phone line**, and once you have placed your order we will manage the entire process, including contacting your existing provider and you can keep your current phone number.** if switching from TalkTalk, Sky or Be Terms and Conditions apply



Key Benefits

- One month telephone line contract with no requirement to commit to either 12 or 18 months commitment terms as with most other providers
- Simple, easy to understand tariffs with no hidden charges or surprises
- No call connection, call setup or minimum call charges to UK 01, 02, 03, 0845, 0870, UK mobile or international fixed and mobile numbers
- Pay as you go - pay for what you use and not for what you don't
- Inclusive minutes option for even cheaper UK calls with additional discounts to specific key international destinations
- No need to purchase additional discount plans to receive discounts on calls to international destinations
- Per second billing instead of by the minute
- Additional calling features in feature packs at a fraction of the monthly price of other suppliers

5 Reasons to switch

1. Save money
2. Easy & hassle free
3. Flexible
4. Great service
5. Convenience

Our mission is to provide the best ISP service in the UK.

Richard Tang,
Managing Director

That's Zen thinking

Product Guide

Pricing

Business Line Rental and Business Line Rental Plus offers highly competitive call rates and our aim is to provide a calls package that would see customers save considerable amounts on their phone bill quickly and easily. The Business Line Rental Plus package includes 5000 inclusive minutes to 01, 02, 03, 0845 and 0870 numbers and low cost call rates to international fixed and mobile telephone numbers.

	Business Line Rental	Business Line Rental Plus
Anytime inclusive call minutes to 01,02,03,0845 and 0870 numbers	0	5000
Daytime Calls		
01,02,03 numbers	1.28ppm	Included then 1.28ppm *
0845 numbers	5.33ppm	Included then 5.33ppm*
0870 numbers	3.4ppm	Included then 3.4ppm*
Calls to mobiles	From 9.36ppm	
Evening and Weekend Calls		
01,02,03 numbers	0.85ppm	Included then 0.85ppm*
0845 numbers	1.92ppm	Included then 1.92ppm*
0870 numbers	1.28ppm	Included then 1.28ppm*
Calls to Mobiles	From 7.23ppm	
Calls to Key international destinations	From 2.55ppm	From 1.7ppm
Service Maintenance	4 hour Zen response and 48 hour estimated time to repair Monday – Friday, 9am – 5pm	
Contract term	1 month	
Monthly Charge (exc VAT)	£17.00	£23.50
Standard Feature Packs		Price (exc VAT)
Call Return (1471) (3)		FREE
Ring Back (5) (Pay Per Use)		15p per activation
Three Way calling (Pay Per Use)		15p per activation
Reminder Call (Pay Per Use)		15p per activation
Optional Feature Packs		Price (exc VAT)
Caller Identity - Caller Display		75p
Call Waiting & Diversion		£2.00
Call Screening - Anonymous caller Rejection/Choose to Refuse		£1.50
Call Barring – Outgoing calls barred by Zen apart from calls to 999/112/Customer Controlled/Premium & International		50p
1571 Answer Phone		£1.50

* Call charges applicable if the monthly inclusive Business Line Rental Plus call minutes allowance is exceeded. All call charges are pence per minute and calls are charged by the second, ppm = pence per minute. Evening call rates are applicable from 19.00 - 07.00.

All Business Line Rental and Business Line Rental Plus pricing excludes VAT.

How to order this service

To transfer your phone line to Business Line Rental or Business Line Rental Plus or to purchase a new Business Line Rental service please call 01706 902000 or visit www.zen.co.uk/voice

Note: If you are a Business customer all payments are to be made via your credit account (where available)

Zen Internet

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Zen Internet

Zen Internet, an independent Internet Service Provider (ISP), has been delivering services to business and residential users in the UK since 1995.

Led by founder and Managing Director Richard Tang, Zen's mission is to provide the best ISP service in the UK and is committed to investing in the latest technologies and providing high levels of service, support and reliability

Our Portfolio includes:

- Broadband
- Leased Lines & Ethernet
- IP VPN
- Voice
- Managed Firewalls
- Domain Names
- Web Hosting
- Managed Hosting
- Dedicated Servers
- Colocation
- Data Backup

