

Well Connected.

Business Connectivity
from Zen Internet

Fast, smart, flexible and secure





Delivering the infrastructure for you to compete in a highly connected world

Zen Internet's data, voice and hosting services give you the capabilities you need to transact, communicate, collaborate and pursue your operational and commercial goals with confidence.

We deliver high speed, reliable and secure connectivity using our next generation network, data centres and in-house expertise.

More than 'just a broadband company', we provide the application delivery infrastructure your business needs to compete in today's highly connected world.

Working in partnership

We provide service options suitable for organisations that scale from micro businesses through to enterprise and multi-site operations.

Our expertise and project management skills enable us to create purpose built IP VPN solutions for leading brands who now view us as their critical IT infrastructure partner.

The unique combination of technical expertise and customer-focused service excellence makes us easy to do business with.

Scalable solutions

We provide high quality award-winning services for small, large and multi-site businesses, from Ethernet and IP VPN to Hosting, Managed Network Security, Voice and Online Data Backup.


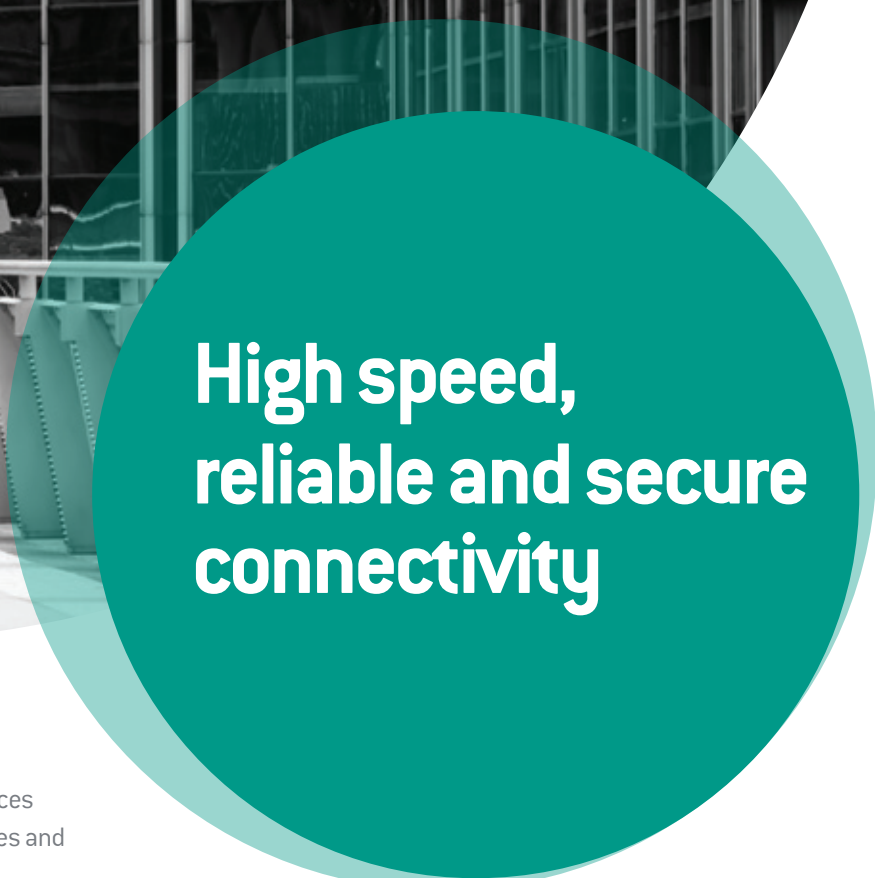
Our highly resilient national network is expanding rapidly thanks to the access we have to Fibre Optic Broadband technology in an ever increasing number of exchanges.

We review the requirements of our customer's connectivity to develop scalable solutions in line with budgets and timelines which can be further developed efficiently and effectively in years to come.

100% independently owned

As a privately owned and managed company, we have a stable and secure business model that makes us a safe and long-term business partner.

Our privately held status means we're free to maximise investment in expanding our network and service portfolio UK-wide. In addition, our innovative approach means we can pass savings directly onto our customers.



High speed, reliable and secure connectivity

Broadband and beyond

Zen offers a rich choice of reliable broadband services including ADSL, Fibre Optic Broadband, Leased Lines and Ethernet.

We deliver high speed, reliable and secure connectivity using our next generation network, data centres and in-house expertise. Through a world-class network infrastructure our Internet connectivity is the very best it can be and continues to improve.

Our delivery infrastructure ensures your organisation gets the speed and bandwidth required. In addition, you can take advantage of a comprehensive choice of value-added services which includes Backup, Hosting or Managed Network Security. No matter what size your business is you can 'get connected' with Zen and tap into the applications you need, even in the Cloud.

We provide service options suitable for organisations that scale from micro businesses through to enterprise and multi-site operations.



IT infrastructure experts

Our IP VPN service equips organisations with a private fully managed WAN (Wide Area Network) that guarantees the performance of voice, multimedia and application traffic.

Complemented by a comprehensive managed Cloud and Security portfolio, our custom-built solutions enable organisations to tackle any communications challenge while taking advantage of the latest unified communications solutions that will boost productivity and cut costs.

- ▶ Over 15 years experience in providing award-winning Internet Services for small, large and multisite businesses.
- ▶ Delivered IP VPNs for leading brands from retail, construction, logistics, professional services, healthcare and education.
- ▶ A highly resilient network that is expanding rapidly due to our access to Fibre Optic Broadband technology in over 1200 exchanges.

Bringing the benefits of our enterprise solutions to businesses of all sizes

We're investing extensively in our state-of-the-art network infrastructure to deliver innovative solutions, such as Cloud-based services, that will provide UK businesses with cutting-edge data and voice capabilities, previously only available to the enterprise.

Investment and innovation

We're investing £4 million in a purpose-built data centre to provide businesses with a cost effective alternative to housing their IT and have also spent over £3.2 million expanding our UK-wide network by deploying Points of Presence (PoPs) directly into local exchanges to provide the bandwidth capacity that enterprise-class businesses need.

Our highly resilient national network is expanding rapidly thanks to the access we have to Fibre Optic Broadband technology. Overall, we're future proofing our network to guarantee delivery of high capacity and resilient Internet Services to our UK customers – wherever they are.

Better by design

We engineer IP VPN business solutions that cut the cost and complexity of managing business applications across the WAN – enabling public or private Cloud-based application delivery and converged Voice, Video and Data networks, with guaranteed performance.

A different approach

Our connectivity portfolio includes IP VPN, Leased Lines and Ethernet, Fibre Optic Broadband, Business Broadband and Managed Network Security with flexible contracts.

We also provide live usage data and never 'throttle' traffic at peak times - so businesses get the speeds and capacity they pay for.

- ▶ Expanding our geographic network UK-wide, deploying PoPs directly into local exchanges to deliver enterprise class business services nationwide.
- ▶ Service options suitable for organisations that scale from micro businesses through to enterprise and multisite operations.
- ▶ £4 million investment into our purpose built data centre that gives businesses a cost effective alternative to housing their IT.

Heavy investment in our network and services





An independent UK-based Internet and technology provider



UK customer support

Our UK support centre operates 24/7 and provides instant access

to technical experts that don't work to scripts or call time limits - our customers get unlimited access for as long as they need.

Our customer-centric approach extends to pre-sales support for IP VPNs, together with support and guidance for Leased Lines and Ethernet services.

Expert staff

Our staff are experts in their field and our reputation is one of the best in the business, that's why we continue to win industry awards as voted for by the public.

- ▶ Numerous award wins, including PC Pro Best ISP, Which? Recommended Broadband Provider and PC Advisor Best ISP.
- ▶ Over 25% of our workforce are technical analysts based in our UK call centres.
- ▶ Future proofing our network to guarantee delivery of high capacity and resilient Internet Services to all UK customers.



Make your best business connection today:

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