



1 What are the WEEE Regulations?

The Waste Electrical and Electronic Equipment Regulations (2018) (WEEE Regulations) aim to reduce the amount of electrical and electronic equipment being produced and to encourage everyone to reuse, recycle and recover it. The WEEE Regulations also aim to improve the environmental performance of businesses that manufacture, supply, use, recycle and recover electrical and electronic equipment.

2 Recycling your old electrical equipment is easy!

To recycle your old router from Zen, simply send it back to us at the address below and we will refurbish and reuse it.

Logistics – Router Returns
Zen Internet Ltd
Sandbrook House
Sandbrook Park
Sandbrook Way
Rochdale
OL11 1RY

You can recycle other electrical and electronic devices free of charge at your local recycling centre. To locate your nearest recycling centre, and to find more information about WEEE recycling, please visit the Recycle More website (www.recycle-more.co.uk/household-zone) and type in your postcode.

3 Why recycle?

Unwanted electrical equipment is the UK's fastest growing type of waste, but many electrical items can be repaired or recycled, saving natural resources and the environment. If you do not recycle, electrical equipment can end up in landfill where hazardous substances may leak out and cause soil and water contamination – harming wildlife and also human health.

To remind you that old electrical equipment can be recycled, it is now marked with the crossed-out wheeled bin symbol. Please do not throw any electrical equipment (including those marked with this symbol) in your bin.



4 How are we helping?

In the UK, distributors must provide a system which allows all customers buying new electrical equipment with the opportunity to recycle their old items free of charge. As a responsible retailer, we have met the requirements placed on us by implementing our own take-back scheme. More information about how this refurbishment process works can be found in our FAQs here: www.zen.co.uk/router-refurbishment-faqs.pdf.