Zen Internet Role Specification

JOB ROLE: Junior Data Centre Engineer

A new opportunity has arisen for Junior Data Centre Engineer to work with our busy data centre team within Network Operations. This is a trainee position where you will work alongside experienced engineers to gain hands on experience and knowledge of data centre best practice including; hardware management, installations, implementation, support and monitoring.

Once trained, the right candidate will have the opportunity to develop deeper knowledge and hands on experience working in a Network Operations environment for a busy Internet Service Provider.

The successful applicant will ideally have an NVQ Level 2 (preferably IT Practioner, IT Support, Engineering, Telecoms or Electrical related or rather than IT User) or similar technical qualification. Applicants must be able to demonstrate practical aptitude, enthusiasm and have some basic knowledge of IT Infrastructure (topics such as; patching, switches, capacity and cabling - Network and Fibre). Full on the job and formal training will be given.

Key Responsibilities

- To provide support during data centre installations
- Copper fibre structured cabling installation
- Network equipment installation
- Inventory database monitoring and update
- Stock level control and replenish
- To provide support to customers during Data Centre visits
- To provide remote hands support and service on network equipment
- Ensure the data centre is clean and tidy and free from Health & Safety hazards
- To assist with other general data centre duties as directed

Candidate Profile

- NVQ Level 2 or equivalent in a technical subject would be an advantage
- Genuine interest in IT technology and infrastructure and clear aspirations to becoming an Engineer
- A quality-focused approach to work
- Determination to deliver work on time to the standard required
- Able to learn quickly and passionate about learning and improving your skills
- Excellent communication skills

- Mature and professional outlook
- Data network experience or knowledge would be an advantage but is not essential
- Ability to work well and integrate in a busy team