Product Guide



Award-Winning Fibre and Phone Packages

Reliable, affordable and awardwinning Fibre Optic Broadband and Phone Packages

Overview

For the highest quality connectivity, Zen Internet is the smart choice with fast, reliable and affordable Fibre Optic Broadband, with download speeds of "up to 76Mbps" and upload speeds of "up to 19Mbps". Anything is possible with a fast and stable connection for all your devices and the freedom to make the most of any online content you choose from movies to music.

Free from interruption and limits

We accelerate the Internet around your home and give you the freedom to enjoy uncapped, uninterrupted and unrestricted Broadband that's truly unlimited and makes it possible for everyone in your home to stay connected at the same time.

Free from rising costs and unecessary extras

We offer straight-forward contracts that give you the freedom to use the Internet however you wish. There's no need to buy home entertainment packages or commit to long contracts, just enjoy our fast Broadband connection for all your devices and the freedom to make the most of any online content you choose. Plus our phone services offer some of the best call rates, with per second billing and no call connection fees.



Key Benefits

- Award-winning Customer Service and Technical Support
- Simple, easy to understand tariffs with no hidden charges
- No small print, clearly defined allowances and fully transparent information
- Highly skilled, UK based staff providing outstanding support
- FREE Router
- Speeds of "up to 76Mbps"
- No fair usage policy or traffic shaping, unlike other providers

Phone

- No call connection fees
- No minimum call spend
- Competitive call rates
- Call setup or minimum call charges to UK 01, 02, 03, 0870, 0845, UK mobile or international fixed and mobile numbers

Our mission is to provide the best ISP service in the UK.

Richard Tang, Managing Director

That's Zen thinking

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Fibre Optic Broadband & Phone Packages	Speed	Monthly Usage Limit	Monthly cost
Fibre 1	Upto 38Mbps download speed Upto 9.5Mbps upload speed	50GB usage	£19.50 +£30 Activation +£16.99 Line Rental Start Order
Unlimited Fibre 1	Upto 38Mbps download speed Upto 9.5Mbps upload speed	Truly Unlimited Usage	£27 +£30 Activation +£16.99 Line Rental Start Order
Unlimited Fibre 2	Upto 76Mbps download speed Upto 19Mbps upload speed	Truly Unlimited Usage	£30 +£30 Activation +£16.99 Line Rental

Prices include VAT. All contracts are for a 12 month period

Standalone Fibre Optic Broadband services

If you only want a Fibre Broadband service without taking Zen line rental simply add a ± 5.40 charge to the packaged Broadband cost and ignore the line rental charge. A phone service can be added at a later date to benefit from the best possible price.

Home Phone Line

Get your broadband and phone from one supplier

Line Rental and Line Rental Plus are our phone line and calls services with per second billing, low daytime call rates and no call setup or minimum call charges.

Our Line Rental Plus option provides real value for money and includes unlimited anytime calls to 01,02,03,0845 and 0870 numbers

Hardware - Routers

Zen Internet will provide a FREE router worth £60. You must pay the delivery fee of £6.95.

Zen Internet

Zen Internet, an independent Internet Service Provider (ISP), has been delivering services to business and residential users in the UK since 1995.

Led by founder and Managing
Director Richard Tang, Zen's mission is
to provide the best ISP service in the
UK and is committed to investing in
the latest technologies and providing
high levels of service, support and
reliability.

Our Portfolio Includes

- Broadband
- Leased Lines
- IP VPN
- Voice
- Managed Firewalls
- Domain Names
- Web Hosting
- Managed Cloud Hosting
- Managed Hosting
- Dedicated Servers
- Colocation
- Data Backup











