

# Domain Names & Web Hosting

Establish your presence on the Internet with a unique Domain Name and create your own website with one of our easy to use Web Hosting packages.

## Competitive prices

Just £9.98 will secure a unique .uk Domain Name for a period of two years. These include .co.uk, .org.uk, .me.uk, and .ltd.uk.

Alternatively for only £9.99, you can register a global Domain Name, ideal if you want to build an international presence, or give the impression that you are a larger business. Global Domain Names include .com, .net, .org, .biz and .eu. and are registered for a minimum of one year.

Registering multiple domain names is recommended to protect your brand name and maximise traffic to your site.

## Easy to manage

To eliminate the risk of losing your valuable domain name and to make it easier to manage, we will automatically renew your domain name when it is due to expire. If you choose not to renew you can simply reply to the notification email we send to you 30 days prior to the expiry date.



## Domains highlights

### Convenient DNS management tools

- Take control of your Domain Name with our comprehensive DNS management tools.
- Easily accessible from your Customer Portal, this interface enables you to link your Domain Name to any hosting accounts you have with Zen or to an IP address of your choice
- You can also direct mail traffic to one or more mail servers or create aliases within the advanced features menu

### Discounted bulk pricing

- You can benefit from our multiple Domain Names discounts when you register 10 or more Domain Names with Zen Internet
- Incremental discounts are available right up to 1000+ domains
- Discounts are cumulative so you don't need to register them all at once to benefit

### Optional Domain Privacy

- When you register a global Domain Name, your personal details such as name, postal address and telephone number are available in the online, publicly accessible WHOIS database
- Choosing Domain Privacy removes this threat by submitting generic details to the database

To prevent the possible malicious use of your personal details, we recommend that you protect your contact information by using Domain Privacy.

**That's Zen thinking**

## Web Hosting

Continued growth in Internet usage and confidence in e-commerce means that now more than ever businesses need an effective website to communicate with their customers. Whether you need to create and develop a new website, or simply need someone to host your existing website, we can offer something to fit your requirements. We offer services built on both Windows and Linux Operating Systems and all are bundled with an easy to use control panel, enabling you to design, build and administer your website(s) through your browser.

Zen's scalable first class network infrastructure ensures we can support growing websites with high bandwidth requirements. We use enterprise class Dell hardware to provide a high performance, robust platform which is monitored 24/7 by a team of engineers certified in both Windows and Linux systems administration.

### Linux Web Hosting

Starting from just £3.99 per month, our Linux Hosting packages offer a low-cost entry into website development, and are ideal for small businesses. All packages offer a control panel (cPanel) to carry out basic administrative tasks, and access to Fantastico web tools that allow you to add a blog, gallery, or forum to your website.

At the top end of the range, we offer a Linux Reseller with Web Host Module (WHM) product. For a low monthly fee and with minimal expertise, you too can become a Web Host. Additional features allow you to create your own hosting packages and rebrand the control panel to feature your own logo and corporate identity.

MySQL database support and a wide range of ready-made applications such as Joomla, Drupal and Wordpress enable you to start building a website in minutes.

### Email features

Our Linux Web Hosting supports email and provides useful functions such as auto-responders, forwarders, email anti-virus and anti-spam.

- Auto responders can be set up to send a reply when a message is received - great for acknowledging customer enquiries
- Email forwarders enable you to set up multiple email accounts (aliases), all of which can be forwarded to a single POP3 mailbox, so you can create separate email addresses for sales, accounts, etc, but only have one inbox to manage
- Provided your Domain Name is also hosted with Zen, the email destined for cPanel accounts will first be processed through Zen's primary mail server where all emails will be virus scanned and spam rated prior to delivery to the cPanel server

### Linux packages

Features	Bronze	Silver	Gold	Platinum	Reseller with WHM
<b>User profile:</b>	Family or hobby sites	Small business sites	Larger business sites	Web developers	Set up your own hosting company
<b>Monthly charge (RRP)</b>	£3.99	£7.99	£11.99	£19.99	£39.99
<b>Web space</b>	10GB	50GB	75GB	125GB	250GB
<b>Monthly bandwidth usage</b>	50GB	150GB	250GB	500GB	1000GB
<b>Databases</b>	3	15	25	50	100
<b>Database size</b>	1GB	2GB	5GB	10GB	25GB
<b>FTP accounts</b>	10	50	150	300	Unlimited
<b>Supported websites</b>	1	2	5	15	Unlimited
<b>Email aliases</b>	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
<b>Email anti-virus</b>	Yes	Yes	Yes	Yes	Yes
<b>Autoresponders</b>	Yes	Yes	Yes	Yes	Yes
<b>Mailboxes</b>	10	25	50	100	250

## Windows Web Hosting

For as little as £4.99 per month our Windows Web Hosting packages provide a robust and reliable platform for developers.

These packages offer powerful yet familiar Windows development tools such as:

- ASP.NET 2 - the latest version of Microsoft's Active Server Pages (ASP) technology, this is a powerful tool for creating dynamic and interactive websites
- AJAX - a new and popular set of development tools that help make interactive webpages load more quickly and efficiently
- MS SQL 2005 - faster, more scalable and with better security than either MySQL or MS Access, this is the ideal solution for developers creating database driven websites

Windows Web Hosting packages also come with a Helm control panel. In addition to helping you perform basic administrative tasks, the Helm control panel also makes it possible to link multiple hosting accounts to provide a low cost yet scalable solution that can grow as your website grows.

## Windows packages

Features	Designer	Developer
Monthly charge (RRP)	£4.99	£14.99
Web space	2GB	10GB
Monthly bandwidth usage	20GB	100GB
Databases	-	2
Database size	-	500MB
FTP Accounts	10	25
Supported websites	1	2

## SSL Certificates

If you are exchanging personal and confidential information within your website you will need to ensure that you have an SSL certificate installed on your domain. This is particularly important for e-commerce transactions which require compliance with the PCI DSS standards. SSL certificates are a big step to meeting this requirement.

For occasional needs, a shared SSL certificate (available on our Windows Web Hosting platform) will be sufficient. However, if payment transactions are a central part of your website you should invest in a Dedicated SSL certificate offering 2048 bit encryption, compatibility with all major web browsers and a high level of warranty support.



## Linux or Windows?

All of Zen Internet's Web Hosting services include control panels enabling creation and administration of websites through an icon driven interface, easily accessible through a web browser. Which one is right for you depends on whether or not you need mail services or have any specific scripting requirements.

[Linux Web Hosting](#) is particularly suited to more casual users because it offers a wide range of ready-made applications that can enhance any website within a few mouse-clicks.

In contrast, [Windows Web Hosting](#) suits users with a little more development experience or those requiring more powerful database functionality to drive their websites.

## Low cost but high quality

Web Hosting is the ideal solution for anyone who wants a low cost, easy-to-use service. However just because it's low cost, we haven't cut corners on quality. All our hosting packages are:

- Connected to the same world-class network as our high-end services.
- Installed on a high-quality Dell server
- Behind leading brand hardware firewalls.

To ensure any impact to your site is kept to an absolute minimum, we invest heavily in resilience and standby hardware throughout our hosting infrastructure all the way from network access to the server component level.

Our award-winning support team are also available by telephone or email to assist you with any configuration and set-up issues in order to get you and your website up and running as quickly as possible.

# About Zen

## Our Hosting Portfolio also includes:

### Colocation

If you own and want to maintain your own network and server equipment, but haven't got a secure, temperature-controlled environment in which to store it, then our Colocation packages are the ideal solution. Your equipment is hosted in a secure, purpose-built data centre environment, and is covered by an extensive service level agreement.

"Overall I am incredibly pleased with the move to Zen and I feel that as we centralise our environment into Colocation within Zen the benefits of working with Zen will continue."

Stuart Morgan, IT Director, Explore Learning

### Dedicated Servers

We'll provide you with enterprise class server hardware, hosted in a purpose-built data centre and provide you with full remote access.

"Zen's Dedicated Server solution is exactly what we were looking for in order to offer a hosted email service for our customers. Since the Dedicated Server was installed, I no longer have the hassles associated with hosting the server on my premises, and customers have noticed an increase in the speed of their email system. However, the biggest benefit for us comes from the peace of mind we get from Zen's reputation for reliability."

Andy Collins, Vostech

### Managed Hosting

Managed Hosting is designed for businesses that recognise the need to provide a reliable performance-centric infrastructure for their business critical hosted services; but lack the desire, time or resources to put such a solution in place.

"Zen recommended and delivered a hosting solution that met our technical and commercial requirements for now and the immediate future. Their support team have also proved to be a valuable resource in helping us migrate to the new platform."

Nobin Rashid, Hallmark

## For more information about our products and services, please refer to the following literature:

- Portfolio Overview brochure
- Hosting Solutions brochure
- Colocation product guide
- Dedicated Servers product guide
- Managed Hosting product guide

### Zen Internet

Sandbrook Park, Sandbrook Way, Rochdale OL11 1RY

Tel: 01706 902000 Fax: 01706 902005 Email: sales@zen.co.uk Web: www.zen.co.uk

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## Zen Internet

Zen Internet, an independent Internet Service Provider (ISP), has been delivering services to business and residential users in the UK since 1995.

Led by founder and Managing Director Richard Tang, Zen's mission is to provide the best ISP service in the UK and is committed to investing in the latest technologies and providing high levels of service, support and reliability.

### Our Portfolio includes:

- Broadband
- Leased Lines & Ethernet
- IP VPN
- Voice
- Domain Names
- Web Hosting
- Managed Hosting
- Dedicated Servers
- Colocation
- Data Backup

