



Ethernet

Ethernet solutions are the next generation in business class connectivity offering speeds of 2Mbps up to 1Gbps. Ethernet is a scalable, reliable and secure connectivity solution that provides extra flexibility to growing businesses.



Ethernet is ideal if you ...

- Need consistently high connectivity speeds with minimal downtime
- Need to transfer sensitive data quickly from site to site or over the Internet
- Have high upload and download bandwidth requirements

“ My overall impression of Zen is that they employ knowledgeable and efficient staff who are always happy to help. I would certainly recommend Zen to any company looking for a fast, reliable Internet solution. ”

Craig Holmes, IT Manager, The Direct Marketing Group

Solution Highlights

Flexible

Ethernet has all the capacity you'll need for ever increasing hungry bandwidth applications. With our Ethernet Solutions you can increase your bandwidth on demand.

Reliable

We have heavily invested into our network over the last 14 years and have the necessary skills in place to ensure your business connectivity can operate at the best possible performance. In addition, we offer a marketing leading Service Level Agreement (SLA).

Fast

Ethernet offers speeds of up to 1Gbps meaning you can give employees instant access to critical business applications and increase your business productivity.

Great Value

With our solutions you only pay for the bandwidth you require right now and you can scale your service as your business grows.

Award-Winning Customer Service and Technical Support

We offer 24/7 helpdesk support and a market leading 4 hour onsite fix or replacement of your equipment by one of our Cisco accredited engineers. We also have an in-depth resource of IT specialists who can design a solution to meet your needs.

Key Features and Benefits

4 hour onsite support

We offer a market leading onsite support and swap out of hardware by one of our Cisco accredited engineers within 4 hours.

24/7 Support

You will receive access to our 24/7 helpdesk offering you peace of mind and available support for anytime your business demands.

Network Investment and Management

We invest in the best technology and build our network capacity ahead of demand ensuring optimum performance of your circuit. We work with multiple partners to ensure that no single point of failure exists within our network. Our dedicated link to the U.S means that we are not wholly reliant on the UK's main Internet peering point. This means that the chances of your circuit being impacted in the event of a major outage are less likely.

Circuit Resilience

Our Ethernet backup option allows you to implement a backup circuit that is delivered from an alternative geographic location and takes diverse routes into your business premises.

Experience

We are one of the first UK ISPs and have been providing Leased Lines for over 10 years.

Coverage

We use the UK's 3 largest carriers to offer you comprehensive coverage and competitive pricing.

Future Proof

As the UK's fastest growing access technology, Ethernet provides you with the technology to embrace future technologies such as voice, video conferencing and cloud computing.

“ Ethernet is forecast to be the UK's fastest growing access technology in terms of spend between now and 2012 ”

Analysys Research: Business Data Services, Growth Opportunities 2007-2012
[June 2007]

Product Options

Ethernet Backup Solution

We recommend Ethernet Backup as scalable resilience for high end solutions with the flexibility to upgrade bandwidth at any time to suit your peak usage requirements.

- Automatic Failover
- Managed Service Only
- Additional backup router available

Full Diversity

Full Diversity offers the maximum level of resilience available. We achieve Full Diversity by providing redundancy on your network termination equipment, Cisco hardware and routing fibre to separate network Points of Presence. This eliminates single points of failure to provide true resilience for your business connectivity.

Secure Ethernet

The Secure Ethernet package provides your business with fast, flexible dedicated connectivity protected by a state-of-the-art managed security solution.

Zen Internet
Sandbrook Park, Sandbrook Way,
Rochdale OL11 1RY
Tel: 0845 058 9104
E-mail: ethernet@zen.co.uk
Web: www.zen.co.uk/ethernet

